

Google Apps for Businesses



ABOUT GOOGLE APPS

Google Apps is a suite of applications that includes Gmail, Google Calendar (shared calendaring), Google Talk (instant messaging and voice over IP), Google Docs (online document hosting and collaboration), Google Sites (team site creation and publishing), Start Page (a single, customizable access point for all applications), Google Video, and Google Security & Compliance. Users can also access Google Apps from their mobile phone.

CONTACT US

For more information, visit www.google.com/a

To register your interest, contact us at apps-au-interest@google.com

Google Apps Reseller

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Gmail

With Gmail, you can offer custom email addresses to your organisation with up to 25 gigabytes of storage for each account, search tools to help people find information fast, plus instant messaging and calendar tools that are built right into the email interface



Google Talk

Google Talk lets your users make free PC-to-PC voice calls and send instant messages to their contacts – anytime, anywhere in the world. Users can also exchange files with their contacts using Google Talk, with no file size restrictions.



Google Calendar

Google Calendar helps your organisation manage time more effectively. Users can organise their personal calendars, invite others to meetings and events, keep track of RSVPs, and create shared calendars and events to publish on the web.



Google Docs

Google Docs makes creating and collaborating on documents, spreadsheets, and presentations simple. Co-workers can create, share, and publish a single online copy of each document, eliminating the hassle of attaching documents to emails and then having to keep track of multiple versions of the same attachment.



Google Sites

With Google Sites, it is easy to keep related documents, web content, and other information in one place, on one site. Users can work together on a site to add file attachments, information from other Google applications (like Google Docs, Google Calendar, YouTube, and Picasa), and new free-form content.

“Google Apps gives us peace of mind. We know we have gigabytes of storage per user, the reliability of Google infrastructure, and the ability to scale as our business grows. It’s also simple to administer meaning fewer hours spent on internal IT issues.”

Benjamin Chong, director at Jetabroad (Australia)



Google Video

When you use Google Video, you can securely share rich video content within your domain without expensive video hosting and streaming infrastructure.



Policy Management and Message Recovery

The Policy Management and Message Recovery package, delivered by Postini, allows administrators to have more granular control over spam, virus, and message filtering. Also, it gives administrators the ability to recover deleted mail.

ADDITIONAL RESOURCES

YouTube Channel
www.youtube.com/googleapps

Help Center
www.google.com/support/a

Admin Discussion Group
groups.google.com/group/apps-discuss

Official Google Enterprise Blog
googleenterprise.blogspot.com

What users are saying

“There are numerous benefits of using Google Apps, including its anytime, anywhere access and easy setup and installation. But best of all, there’s no spam. With our old email solution we were getting upwards of 300 spam messages per day – it was just crippling our business. Now, with Google Apps, we’ve eliminated spam and saved money.” Eddie Russell, system engineer at Seal Beach Software

“Not only were we impressed by the reliability and scalable architecture of Google Apps, but also we liked the simple, easy-to-understand per-user pricing model. What’s more, the great feature set that we started with has grown even better.” Benjamin Chong, director at Jetabroad

“With Google Apps, we have far fewer IT hassles, because the applications are very simple to administer without any special expertise. Calendar sharing, in particular, helps us save a lot of time and improves productivity.” Ivan Sokolov, chief operating officer at Aliveworld

Google Apps

	Premier Edition	Standard Edition
Price	USD \$50/user account/year	Free, ad-supported
Messaging application features		
Gmail and Google Calendar	•	•
Gmail storage	25 GB/account	7.16 GB/account
99.9% Gmail uptime guarantee**	•	
Gmail ads can be disabled	•	
Email Security, powered by Postini	•	
Email Archiving, powered by Postini	90-day message recovery, can be extended	
Resource scheduling in Google Calendar	•	
SSL enforcement for secure HTTPS access	•	
Collaboration application features		
Google Docs and Google Sites	•	•
Google Video for private, secure video sharing	•	
SSL enforcement for secure HTTPS access	•	
Support		
Self-service online support	•	•
Email support	•	
Phone support for critical issues	•	
Integration capabilities		
Single sign-on API	•	
User provisioning API	•	
Email migration tools and API	•	
Email routing and email gateway support	•	

**The 99.9% uptime guarantee for Gmail is offered to organizations using Google Apps Premier Edition.

